

WebAdmin Tutorial

As a WebAdmin administrator you should be able to create new email accounts for your domain. Here is a short tutorial on how you can do so:

- Connect to <u>http://mail.snworks.com:1000</u> in your web browser (i.e. Internet Explorer). The "Heavy" theme is used for this tutorial.
- 2. Log in with your full email address as your username and with your password.
- 3. Once logged in, click the domains button on the bottom left.
- 4. Choose the Users link for your domain.
- 5. Fill in the fields for creating a new email address. Enter the name, full email address (i.e. johnsmith@synergy-networks.com) and the password you would like to use and then press the create button. The password needs to be a smart password. Smart passwords contain at least 5 characters, a capitol letter, a lower case letter, and a number. *
- 6. Now the account configuration page will pop-up. On this page you can confirm the email address and password and then select save changes.
- Now the setup is complete. Log out of WebAdmin and test the email account. **

* Our email server has a default account deletion setting if an account is inactive for 180 days. If you would like to set this to happen after a shorter or longer amount of time you can do so by setting the, "delete account if inactive for more than x days" option on the Account Configuration page. Set the amount of days to the duration you prefer.

** If you need help setting up your new email account in Outlook or Outlook Express, please contact us at Synergy Networks, Inc. We have a tutorial that can help you through that process also.



| X | /ebAdmin | | |
|------------|-----------------------------------|-------------------------------------|--|
| | Logged in as: admin@test | tdomain.com | |
| | Domains | | |
| \bigcirc | <u>Domain</u> ⊽ testdomain.com | Admins Users Lists New User Aliases | |
| A | Page 1 of 1 | | |
| B | | | |
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| W | ebAdmin | | ** |
|---------------------|----------------------------------|---------------------------------|-------------|
| | Logged in as: admin@testdomain.c | om | |
| | testdomain.com A | ccount List | |
| G | <u>Email</u> ∇ | Full Name | Action |
| | admin@testdomain.com | admin | Edit Delete |
| $\langle A \rangle$ | testaccount@testdomain.com | Test A. Account | Edit Delete |
| \asymp | Page 1 of 1 | | |
| | Searc | h | Search |
| 25 | | Create New Use | r |
| | Full Name | | |
| | Email Add | ress: | |
| | Password: | | |
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Logged in as: admin@testdomain.com

| My Account IMAP Filter | s Subscribed Lists |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Mailbox | test |
| Allow POP Access | Yes 🕶 |
| Auto Decode Messages | No 🛩 |
| Password | |
| Reenter Password | |
| Account Can Access Email Via WorldClient | Yes 🕶 |
| This Account Is Currently Forwarding Mail | No 🕶 |
| Retain A Copy Of Forwarded Mail | Yes 🕶 |
| Forwarding Address(es) | |
| Gear Text to cancer auto responder | |
| | |
| Auto Responder Start Time (yyyy-mm-dd) (clear date for none): | < 12 ▼ 00 ▼ AM ▼ |
| Auto Responder Start Time (yyyy-mm-dd) (clear date for none): Auto Responder End Time (yyyy-mm-dd) (clear date for none): | < 12 • 00 • AM • 12 • 00 • AM • |
| Auto Responder Start Time (yyyy-mm-dd) (clear date for none): Auto Responder End Time (yyyy-mm-dd) (clear date for none): This account uses domain defaults for pruning | < 12 • 00 • AM • 12 • 00 • AM • Yes • |
| Auto Responder Start Time (yyyy-mm-dd) (clear date for none): Auto Responder End Time (yyyy-mm-dd) (clear date for none): This account uses domain defaults for pruning Delete account if inactive for more than x days (0 to disable) | < 12 v 00 v AM v 12 v 00 v AM v Yes v 0 |
| Auto Responder Start Time (yyyy-mm-dd) (clear date for none): Auto Responder End Time (yyyy-mm-dd) (clear date for none): This account uses domain defaults for pruning Delete account if inactive for more than x days (0 to disable) Delete messages if older than x days (0 to disable) | < 12 v 00 v AM v 12 v 00 v AM v Ves v 0 |
| Auto Responder Start Time (yyyy-mm-dd) (clear date for none): Auto Responder End Time (yyyy-mm-dd) (clear date for none): This account uses domain defaults for pruning Delete account if inactive for more than x days (0 to disable) Delete messages if older than x days (0 to disable) Delete deleted IMAP messages if older than x days (0 to disable) | 12 • 00 • AM • 12 • 00 • AM • 12 • 00 • AM • 0 • 0 • 0 • |

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